

QUALITY POLICY

This is OUR policy and we must each accept ownership if we are to be successful both now and in the future. The Management Team will review this policy annually to ensure it reflects the business needs.

MEET OUR QUALITY OBJECTIVES

Business Plan - KPI
Open and Effective Communication
Promote Customer Satisfaction



MTD-F05-01-02/Issue: 3

MANAGE RISK

Manage Risk Effectively to eliminate or reduce any negative impact on interested parties

Identify and **MANAGE STRENGTHS, WEAKNESSES and OPPORTUNITIES** by using SWOT analysis and action plans

Implement & maintain a framework to **CONTINUALLY IMPROVE** it's products and Services by listening to feedback from customers, employees and System Monitoring

COMMITTED to MEET and EXCEED applicable **REQUIREMENTS** of interested parties:

- Customers · Employees · Suppliers
- Certification Bodies · HSE etc

Management Team committed to **IMPLEMENT and MAINTAIN AS9001 QUALITY SYSTEM**

Encourage and promote **TEAM WORK** and to ensure we have a **HIGHLY TRAINED and MOTIVATED** workforce

Managing Director:

Darren Booton

Date: 06/03/2018